



# DRC-011 USER GUIDE



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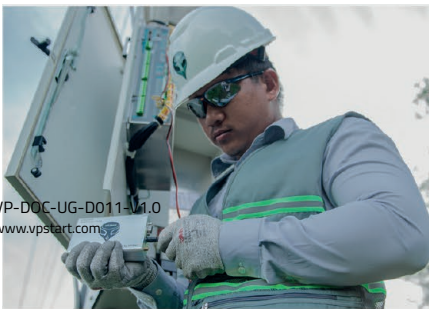


# INTRODUCTION

The DRC-011, is a smart controller for ENTEC Auto Recloser. Through the smart controller, operators can gain remote control & monitoring capabilities over medium voltage distribution grid operations (22kV & 35kV). Operators benefit from greater insights such as line fault activity, power information, power quality data and other vital information that help minimize outages, outage duration and increase power reliability.

Due to its effective operation, advanced capabilities & results, the DRC-011 maintains its popularity amongst some of the largest electric utility providers in the market. In addition to the benefits yielded from enhanced capabilities through the DRC-011 smart controller for ENTEC Auto Recloser, such as increased energy efficiency, reliability and minimization of power losses on the network, operators can also ensure higher levels of safety for their maintenance teams.

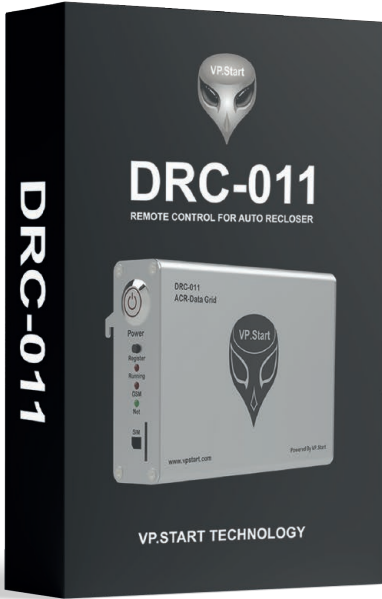
The DRC-011 uses GSM/GPRS network for communication, control and monitoring via smartphone application (Android) & RPM-Grid system (PC).



VP-DOC-UG-D011-V1.0  
www.vpstart.com



# PRODUCT OVERVIEW

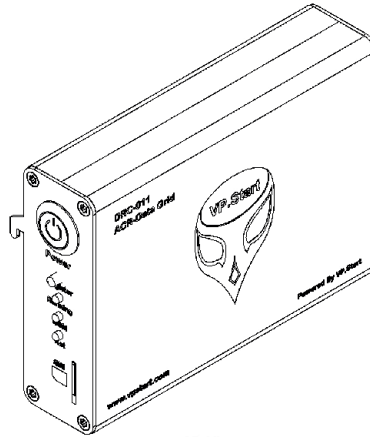


DRC-011 BOX PACKAGING

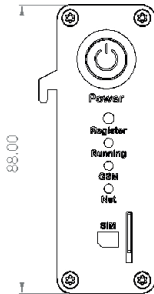
DRC-011 DEVICE



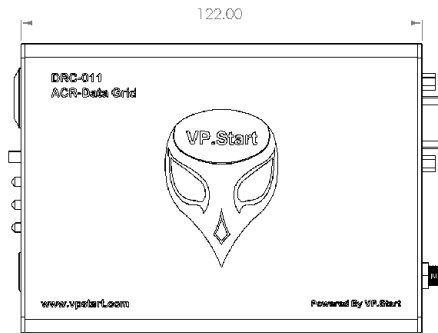
# HARDWARE DIMENSIONS



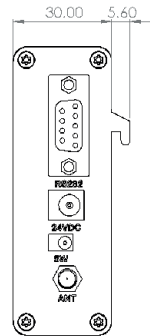
3D View



Side View



Front View



Side View



# SPECIFICATIONS & FEATURES

## Description

## Specifications

### Remote Control Unit

---

Country of Origin	Cambodia
Manufacturer's Name	VP.Start Technology
Manufacturer's Reference	DRC-011
Remote Controller (GSM/GPRS/Call Control) for ENTEC Auto Recloser 22/35kV	Yes
Remote Control Via Smartphone or PC for ENTEC Auto Recloser 22/35kV and can be Configured to RPM Grid System (Supporting System for a Smart Grid).	Yes
Voltage Supply Range	12-36 Vdc
Operating Frequency Band	GSM/GPRS: 900/1800 MHz
Ambient Temperature Range	0 to 65°C
Humidity	30% to 95%

### Installation

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The Remote Control (DRC-011) is Connected Inside the Auto Recloser Cabinet (ENTEC).	Yes
---	-----

### Remote Control Functions & Features

---

#### Control Functions:

---

Control Switchgear (Open/Close)	Yes
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## Setting Functions:

Protection Setting (On/Off)	Yes
Recloser Function (On/Off)	Yes
Hotline Setting (On/Off)	Yes
Sensitive Earth Fault Setting (On/Off)	Yes
Ground Protection (On/Off)	Yes
Alarm Settings: Source Alarm (On/Off), Switchgear Alarm (On/Off)	Yes

## Monitoring Features:

Measurements: Current, Voltage, Real Power, Reactive Power, Apparent Power, Power Factor, Battery Voltage.	Yes
Switchgear Position (Open/Close).	Yes
System SELF CHECK	Yes
Battery System Status (AC Supply, Charge, Discharge)	Yes
Controller Location (on Google Map by Using the Tracking Abilities Function)	Yes

## Reporting & Event Logs:

User Event Logs	Yes
-----------------	-----

## Alarm Notifications:

Switchgear OFF Alarm	Yes
----------------------	-----





Source Supply OFF Alarm	Yes
-------------------------	-----

**Software Management:**

Add/Remove User	Yes
-----------------	-----

Add/Remove Controller (DRC-011)	Yes
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View all Users	Yes
----------------	-----

View all Controllers (DRC-011)	Yes
--------------------------------	-----

Controller ID Setting & Tracking Abilities	Yes
--	-----

Map Views	Yes
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Check/Top-up Balance	Yes
----------------------	-----

**Remote Control System Software:**

Smartphone App (Android)	Yes
--------------------------	-----

RPM-Grid Software (PC)	Yes
------------------------	-----

**Call Control Features**

**Key Tone Control Features:**

Read Measurement (Current, Voltage, Power)	Yes
--	-----

Control Switchgear (Trip/Close)	Yes
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Read Switchgear Start (Trip/Close)	Yes
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**Language & Voice Support:**

Language (Khmer)	Yes
------------------	-----

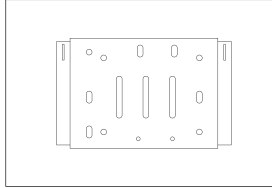
Voice Instruction	Yes
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# INSTALLATION INSTRUCTIONS

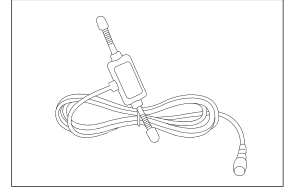
## ACCESSORIES



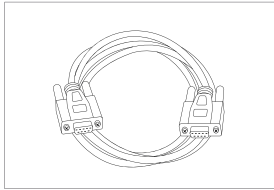
DRC-011 Controller (1pc)



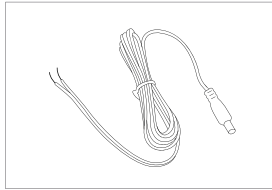
Controller Support (1pc)



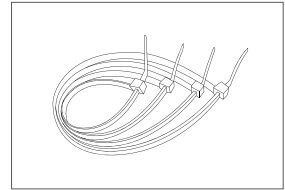
GSM Antenna (1pc)



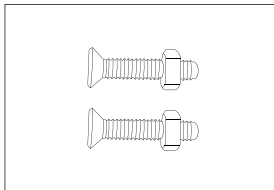
Serial Cable (Male to Female)  
(1pc)



DC Power Cable (1pc)



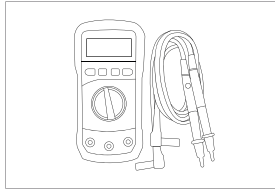
Cable Tie (6pcs)



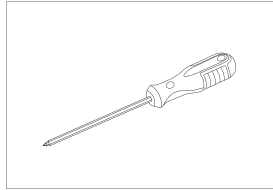
Screw + Nut (M4\*15cm) (2pcs)



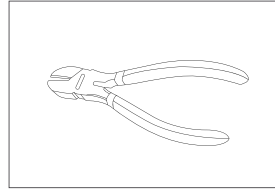
## SUPPORTING TOOLS



Multimeter



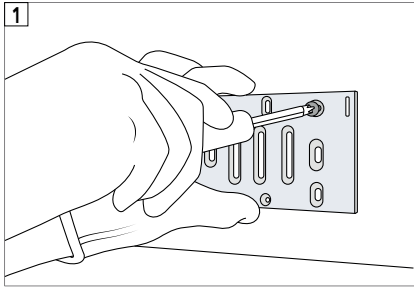
Screwdriver PH2



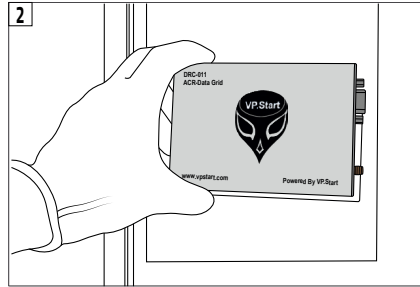
Diagonal Cutting Pliers



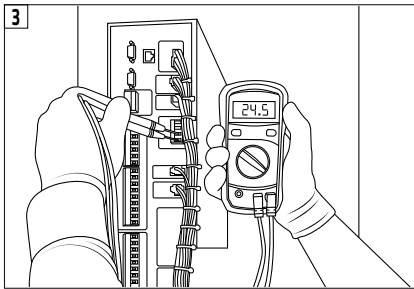
## Controller Installation Process



1 Mount the controller support in the ENTEC cabinet.



2 Mount the DRC-011 controller on its support.

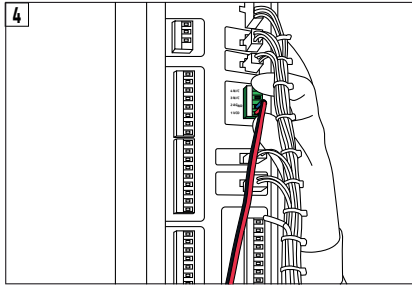


3 On ENTEC DC auxiliary power out terminal, check the voltage through pin 1 (VCC) and pin 2 (AGND).

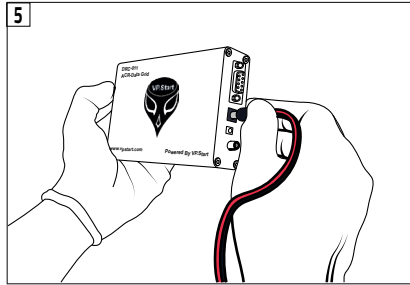
### NOTE

⚠ The voltage shall be around 24VDC.

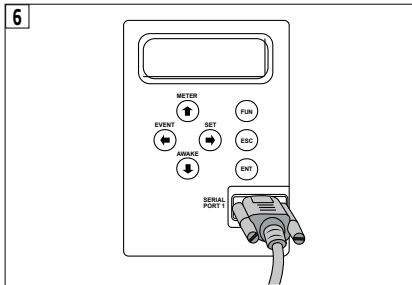




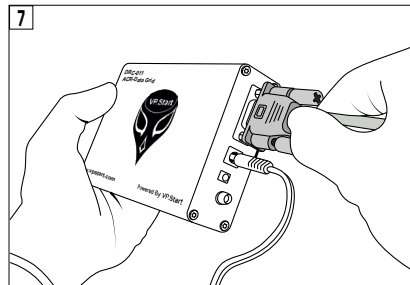
Connect DC Power Cable by the Red Cable to pin 1 VCC and Black Cable to pin 2 AGND.



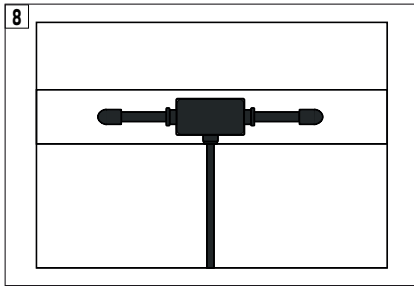
Then connect to the DC 24V port on DRC-011 Controller.



Connect Serial Cable (Female) to SERIAL PORT 1 on ENTEC Controller.



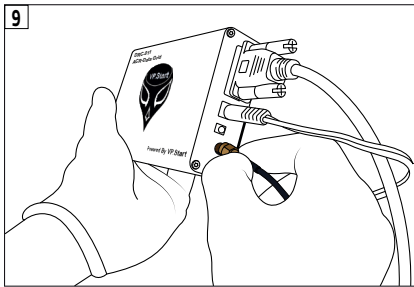
Connect Serial Cable (Male) to RS232 port on DRC-011 Controller.



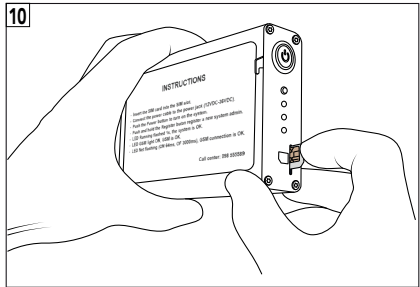
Install GSM Antenna to the appropriate area at site.

**NOTE**

📍 The area that allows the antenna get better signal strength.

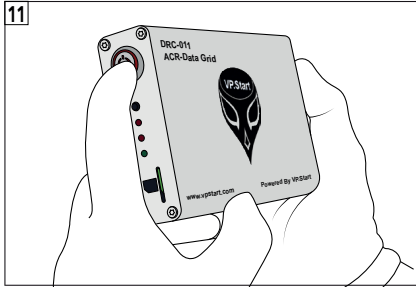


Then connect to the ANT port on the DRC-011 controller.

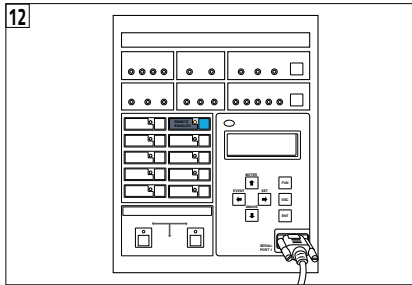


Insert micro SIM into SIM Slot on DRC-011.





To start up the DRC-011, by pushing the Power button.



Turn on REMOTE ENABLED.

**NOTE**

- ⚠ The DRC-011 is running normally if the running LED is blinking every 1s.
- ⚠ The GSM connection is Good if Net LED flashing every 3s.
- ⚠ The GSM Module is Okay if GSM LED is ON.

# INSTALLATION INSTRUCTIONS

# APP USER GUIDE

## Mobile Phone Interface Usage

### 01 How to Install DRC-011 App on Smartphone

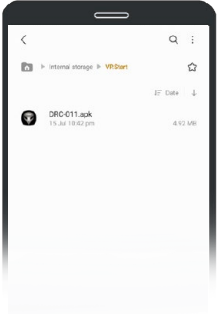


Fig. 01

Click on "DRC-011 .apk" to install.

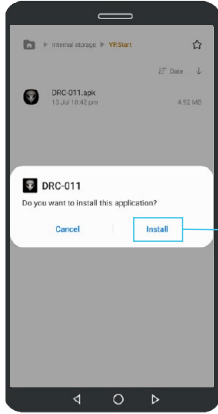


Fig. 02

Click on "INSTALL".

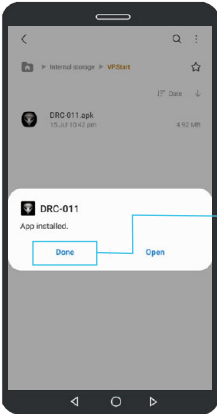


Fig. 03

Click on "Done" to finish.



Fig. 04

DRC-011 App installed.



## 02

### Create User Account



Fig. 05

Click on "DRC-011 App" to open App.

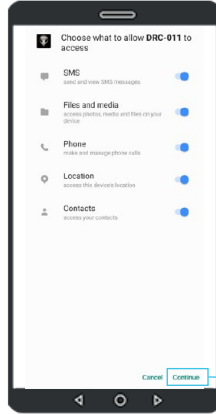


Fig. 06

If the system pop up allow DRC-011 to access.

Then click on "Continue".



Fig. 07

Create User Account login interface.

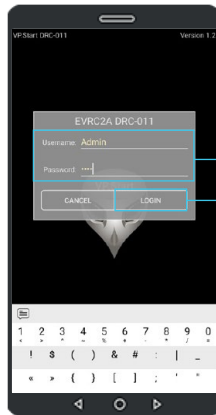


Fig. 08

Create: Username and Password.

Then click on "LOGIN".



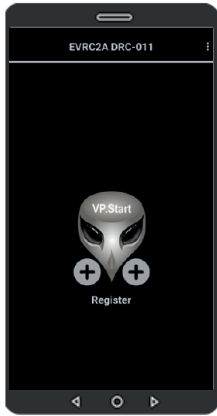


Fig. 09

**NOTE**

When installing the DRC-011 smartphone application for the first time, users will have to register the first DRC-011 controller before they can access other functions.



Fig. 10

**NOTE**

After the first controller is registered, users can access other functionalities as shown.

## 03 Login to App



Fig. 11

Click on "DRC-011 App" to open App.

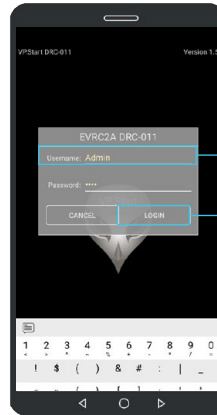


Fig. 12

Input the password.  
Click on "LOGIN".



04 Service

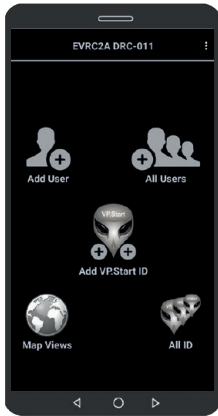


Fig. 13

DRC-011 App functions.

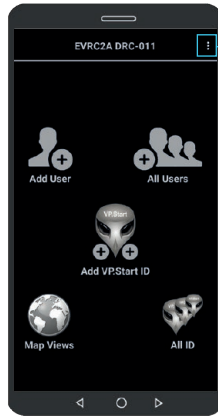


Fig. 14

Click here to view "Help, Service and Exit".

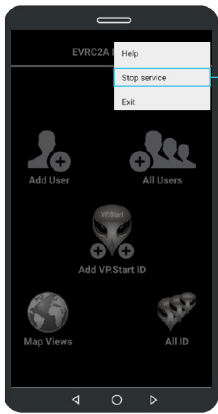


Fig. 15

After the device(s) has been registered. Alarm service is enabled by default.

To stop it, click on Stop service to stop receiving automated alarms from the controller through the smartphone app.

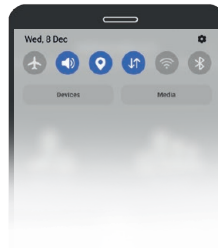


Fig. 16

Alarm service is not running when your smartphone has not enabled DRC-011 alarm service as shown in Fig. 16.

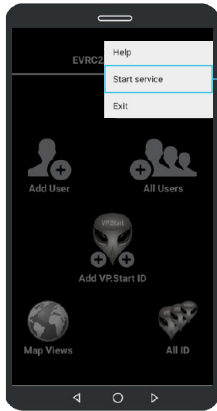


Fig. 17

To start the alarm service.  
 Click on "Start service" to start receiving automated alarms from the controller through the smartphone app.

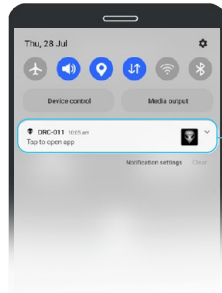


Fig. 18

Alarm service is running when your smartphone has enabled DRC-011 alarm service as shown in Fig. 18.

## 05 Adding Users

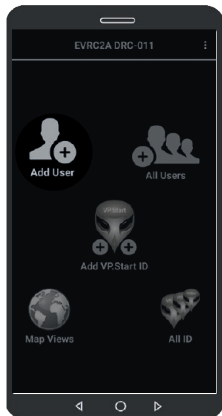


Fig. 19

Click to open "Add User".



Fig. 20

Click here to view all VP.Start ID (Phone Number).





Fig. 21

Click to choose a VP.Start ID.



Fig. 22

Write user phone number in "Add User ID".  
Choose user position as Admin or User.  
Click on "SUBMIT" button.

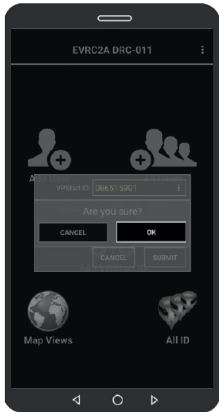


Fig. 23

Confirm "OK" button.

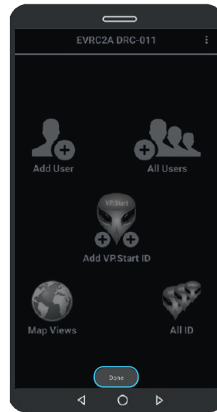
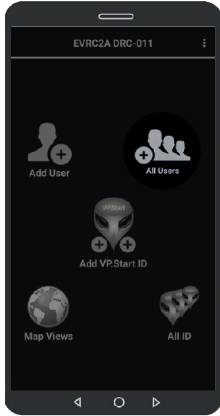


Fig. 24

**NOTE**  
The application will display "Done" as a pop up notification to confirm the registration of the new user into the system for a specific controller.

06 All Users



Click to open "All Users".

Fig. 25



Choose a VP.Start ID.

Fig. 27



Click here to view all VP.Start ID (Phone Number).

Fig. 26



Confirm "OK" button.

Fig. 28



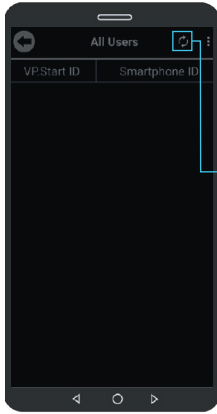


Fig. 29

Click on Refresh button. And confirm by "OK" button.



Fig. 30

All Users view.

## 07 Delete User

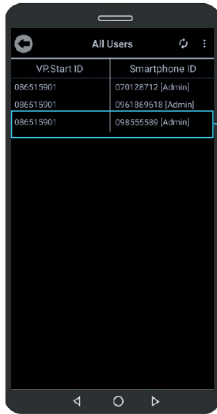


Fig. 31

To delete user from your DRC-011, click and hold a user number.

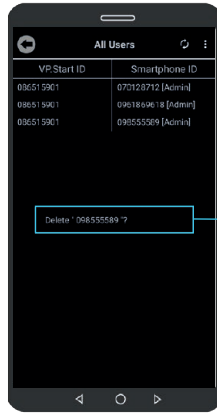


Fig. 32

Click on Delete "Users phone number".

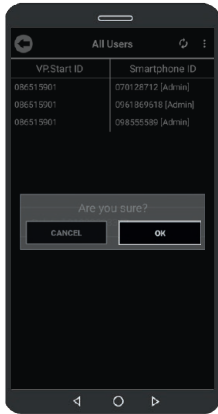


Fig. 33

Confirm "OK" button.

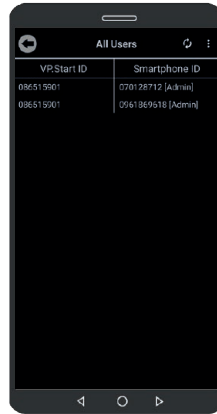


Fig. 34

User deleted.



## Add VP.Start ID

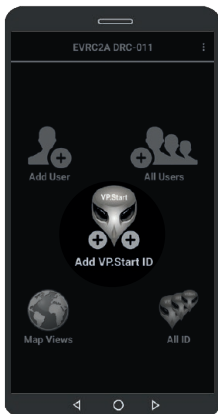


Fig. 35

Click to open "Add VP.Start ID".

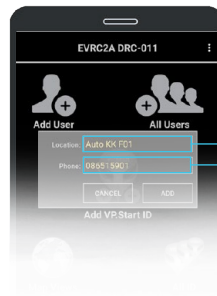


Fig. 36

Click to write location name (DRC-011 name).  
Click to write VP.Start ID (DRC-011 phone number).





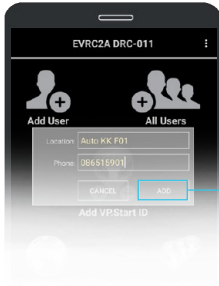


Fig. 37

Click on "ADD" button.

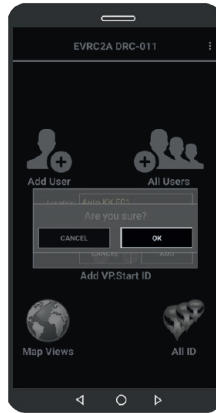


Fig. 38

Confirm by "OK" button.

## 09 Map Views

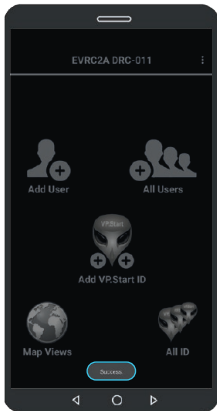


Fig. 39

**NOTE**  
The application will display "Success" as a pop up notification to confirm the registration of the DRC-011 controller into the system.

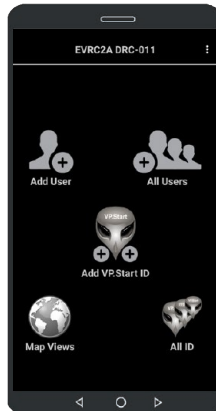


Fig. 40

Scroll down notification bar.



Fig. 41

Turn on location.

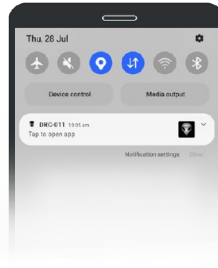


Fig. 42

Turn on Internet.

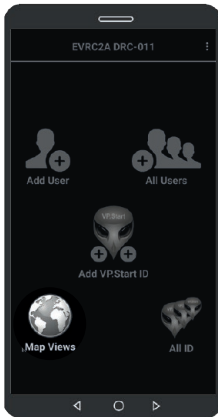


Fig. 43

Click to open "Map Views".

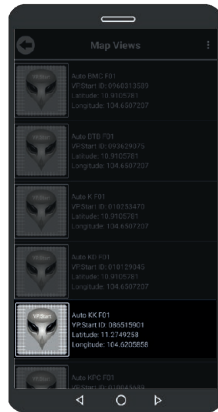
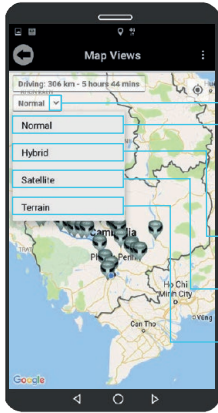


Fig. 44

Select a VP.Start ID.





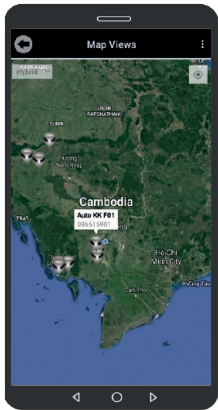
- Click here to choose map views.
- View Normal map.
- View Hybrid map.
- View Satellite map.
- View Terrain map.

Fig. 45



Normal view

Fig. 46



Hybrid view

Fig. 47



Satellite view

Fig. 48



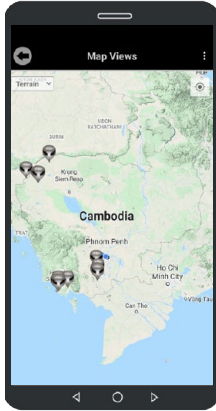


Fig. 49

Terrain view

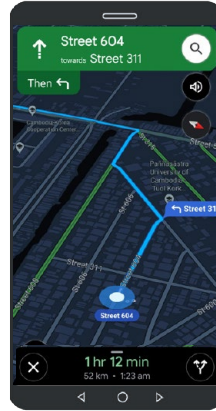


Fig. 50

Hold on VP.Start icon to show Drive Mode to VP.Start controller on Google Map

**10** Map Views (Change Map Coordinates)

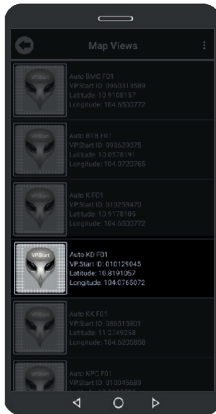


Fig. 51

To change map coordinates, click and hold VP.Start ID in "Map Views".

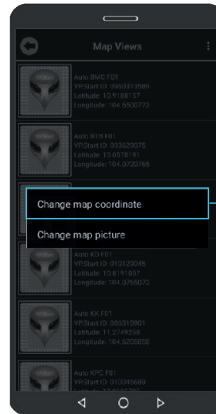


Fig. 52

Click on "Change map coordinates".

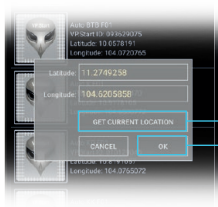


Fig. 53

Click on "GET CURRENT LOCATION".  
Click on "OK" button.



Fig. 54

DRC-011 location changed.

### 11 Map Views (Change Map Picture)

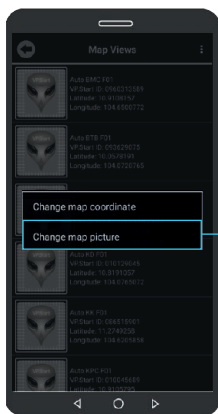


Fig. 55

To change map picture, click and hold VP.Start ID in "Map Views" as Fig. 55. And click on "Change map picture".

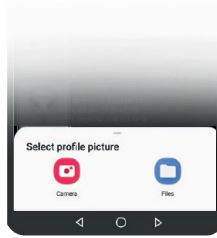


Fig. 56

Take photo from "Camera" or choose photo from "File" and select photo. And confirm by "OK" button.



Fig. 57

DRC-011 map picture changed.

12 Map Views (Delete Map Picture)

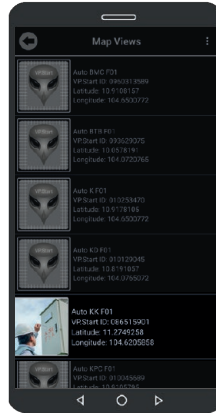


Fig. 58

To delete map picture, click and hold on map picture.

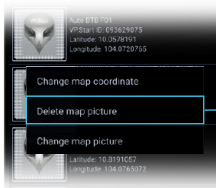


Fig. 59

Click on "Delete map picture" and confirm by "OK" button.

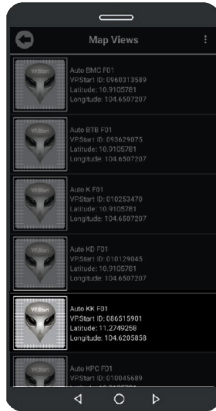


Fig. 60

DRC-011 map picture deleted.

### 13 All IDs

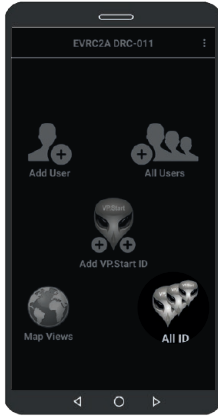


Fig. 61

Click on "All ID".



Fig. 62

All VPStart ID view.

**NOTE**  
 Scroll up or down to view all VPStart IDs in Map Views.

### 14 Control Interface



Fig. 63

Select a VPStart ID.

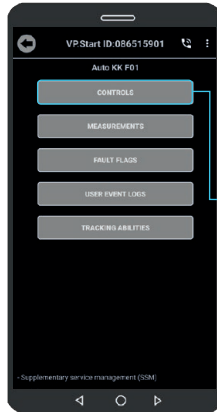


Fig. 64

Click on "CONTROLS"



Fig. 65

Click on "OK" button.



Fig. 66

**NOTE**

⚠ The "Signal Strength" will pop up as a notification message below indicating signal strength between 1 - 31 at the controller's site location. Signal strength of 15 and above is recommended.

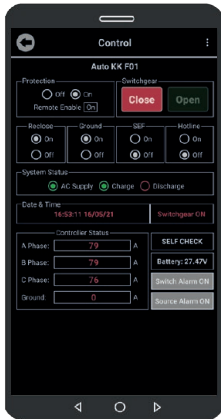


Fig. 67

To control "Open Switchgear", click on "Open" button.

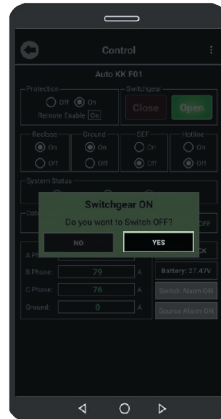


Fig. 68

Click on "YES" button to Open Switchgear.





Fig. 69

Control "Open Switchgear" success.



Fig. 70

To control "Close Switchgear", click on "Close" button.



Fig. 71

Click on "Yes" button to close switchgear.

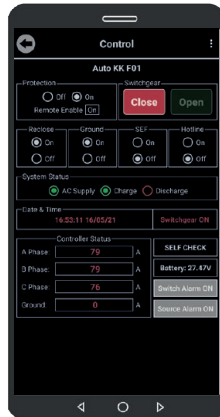


Fig. 72

Control "Close Switchgear" success.





Fig. 73

To turn switch alarm on, click on "Switch Alarm OFF" button. And confirm by "OK" button.

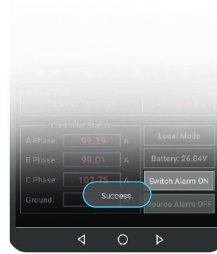


Fig. 74

**NOTE**

"Success" will pop up as a notification message below indicating that you have turned on the automated "Switch Alarm" notifications successfully.

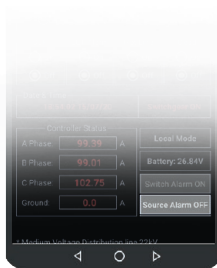


Fig. 75

To turn source alarm on, click on "Source Alarm OFF" button. And confirm by "OK" button.

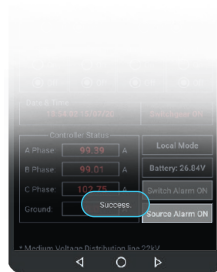


Fig. 76

**NOTE**

"Success" will pop up as a notification message below indicating that you have turned on the automated "Source Alarm" on notifications successfully.



## 15 Measurements Interface

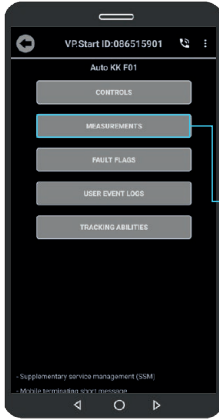


Fig. 77

Click on "MEASUREMENTS".

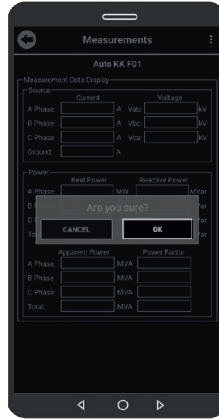


Fig. 78

Click on "OK" button.

## 16 Fault Flags Interface

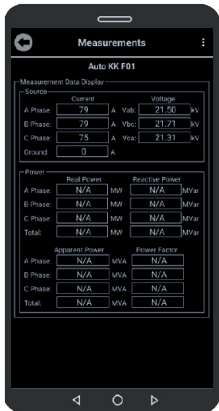


Fig. 79

Measurement Interface.

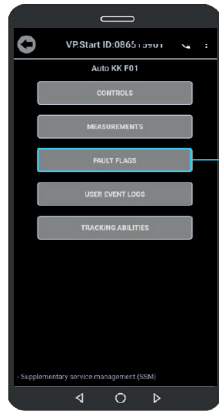


Fig. 80

Click on "FAULT FLAGS".

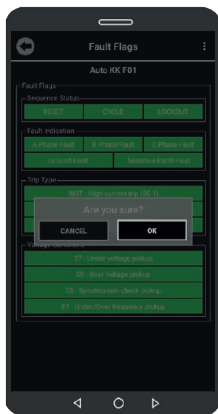


Fig. 81

Click on "OK" button.

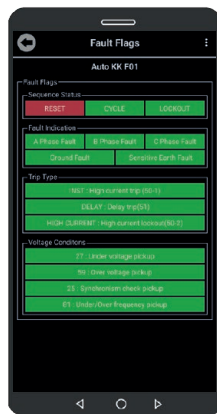


Fig. 82

Fault Flags Interface.

17 User Event Logs Interface

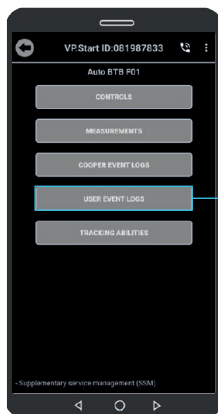


Fig. 83

Click on "User Event Logs".

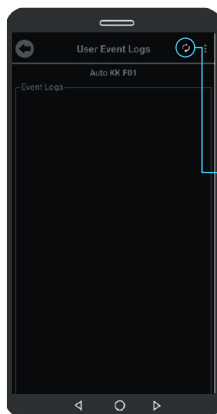


Fig. 84

Click on "Refresh" button to read User Event Logs.



Fig. 85

Confirm by "OK" button.



Fig. 86

User Event Logs showed.

Click on "Refresh" button and click on "OK" button to get more Cooper Event Logs.

## 18 Delete User Event Logs Interface

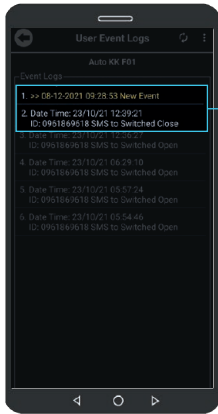


Fig. 87

To delete User Event Logs, click and hold User Event Logs.



Fig. 88

Click on "Delete All User Event Logs" and click on "OK" button to confirm.



Fig. 89

User Event Logs deleted from app interface.

19 Tracking Abilities Interface

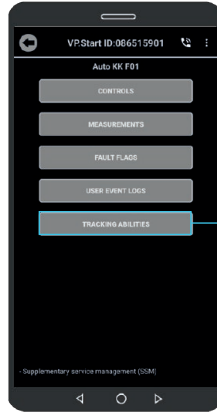


Fig. 90

Click on "TRACKING ABILITIES".

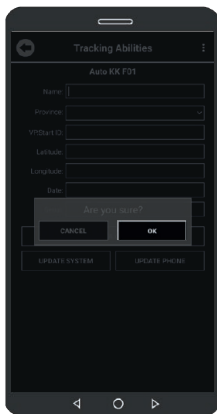


Fig. 91

Click on "OK" button to read DRC-011 controller Tracking Abilities.



Fig. 92

Click to read data on phone.  
 Click to update data from phone to system.  
 Click to update data to phone.

## 20 Remote "Call Control"

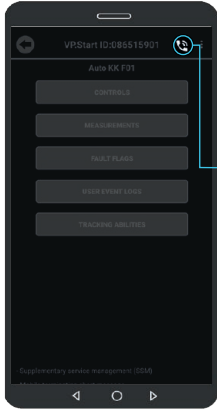


Fig. 93

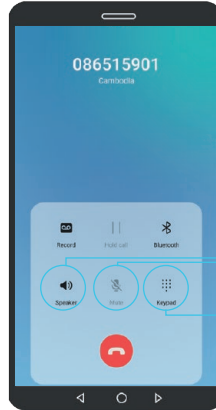


Fig. 94

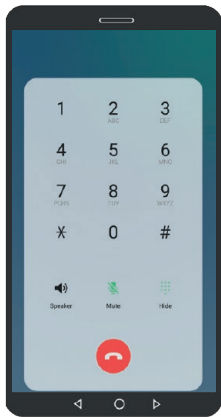


Fig. 95

Remote call control interface.

### CALL CONTROL

Click ① for Khmer.

Click ② for English.

Click ③ for an introduction to its features and an explanation of how to use the DRC-011.

Click ⑤ for "Current".

Click ⑥ for "Voltage".

Click ⑦ to know about the "Switching Position" function.

Click ⑧ for "Re-start Controller".

Click ⑨ for "Power Consumption".

Click ⑩ for Opening "Control Mode".

Click \* for "Open".

Click # for "Close".

**21** Renaming VP.Start IDs (DRC-011 Controllers)



Fig. 96

To rename VP.Strat ID, click and hold on VP.Start ID icon.

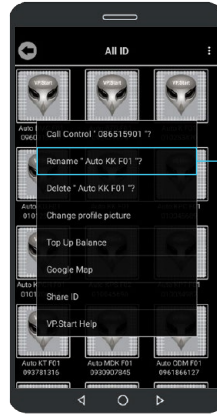


Fig. 97

Click on "Rename".



Fig. 98

Rename existing name. And click on "OK" button.

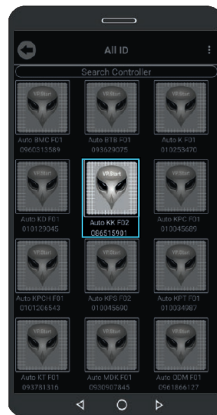


Fig. 99

Controller's name changed.



## 22 Delete VP.Start ID



Fig. 100

To delete VP.Start ID, click and hold on VP.Start ID icon.

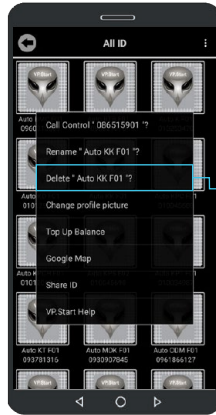


Fig. 101

Click on "Delete". Then click on "OK" button.

## 23 Clear Alarm



Fig. 102

**NOTE**

Success will pop up as a notification message below indicating that the controller has been successfully deleted from the system.



Fig. 103

To Clear Alarm, click and hold on alarmed VP.Start ID.





Fig. 104

Click on "Clear Alarm". Click on "Back" sign.



Fig. 105

Alarm VP.Start ID cleared.

**24** Change Profile Picture

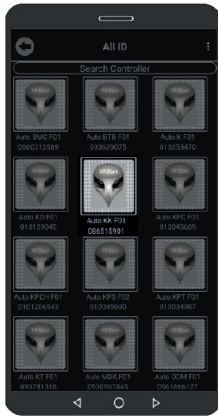


Fig. 106

To change profile picture, click and hold on VP.Start ID icon.

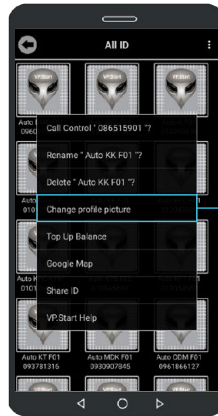


Fig. 107

Click on "Change profile picture".



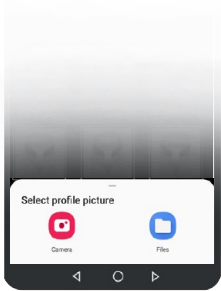


Fig. 108

Take photo from "Camera" or choose photo from "File". And confirm by "OK" button.

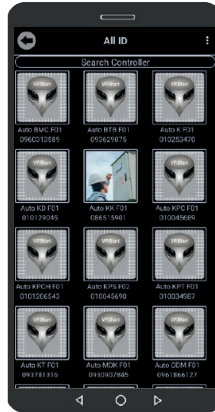


Fig. 109

Profile picture changed.

## 25 Delete Profile Picture

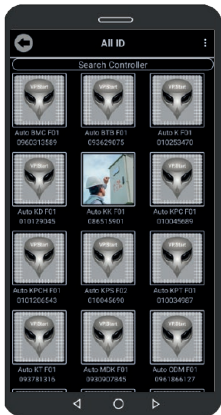


Fig. 110

To Delete profile picture, click and hold on VP.Start ID icon.

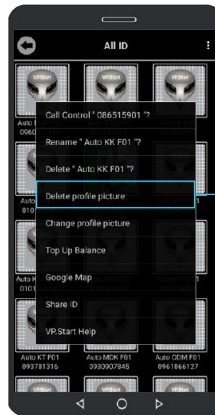


Fig. 111

Click on "Delete profile picture". And confirm by "OK" button.





26 Top Up / Check Balance

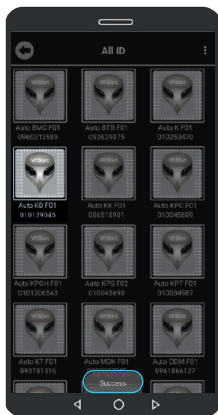


Fig. 112

Controller profile picture deleted.

**NOTE**  
 "Success" will pop up as a notification message below indicating that the controller has been successfully deleted from the system.

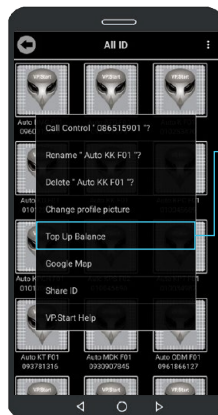


Fig. 113

To top up or check balance, click and hold on VP.Start ID icon and click on "Balance".

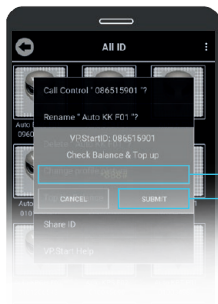


Fig. 114

Input the check or top up balance command.

Click on "SUBMIT" to send the "Check or top up balance" command to the controller.



Fig. 115

Confirm by "OK" button.

**27** Google Map

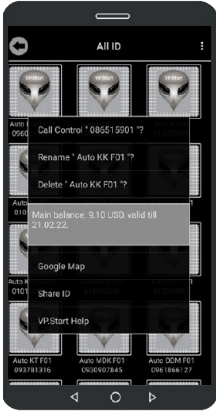


Fig. 116

Balance interface showed.

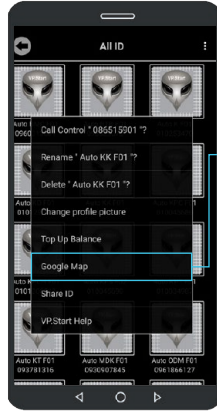


Fig. 117

To view Google Map with Drive Mode to VP.Start controller, click on "Google Map".

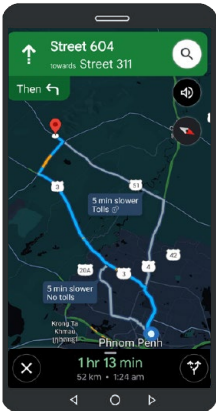


Fig. 118

Google Map Drive Mode showed. Click on "X" sign to view in Google Map view.

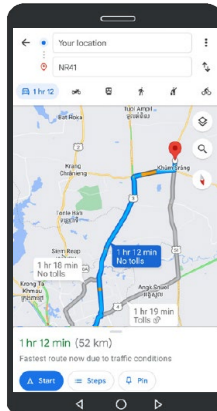


Fig. 119

Google Map viewed.



**28** Share ID

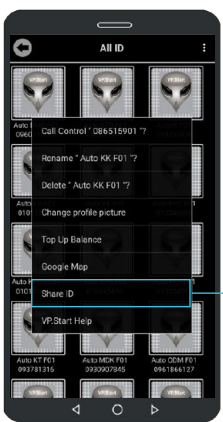


Fig. 120

To share VP.Start ID to other phone number, click and hold on VP.Start icon and click on "Share ID".

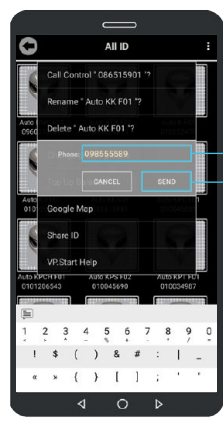


Fig. 121

Click to write phone number to share.  
Click on "SEND" button.

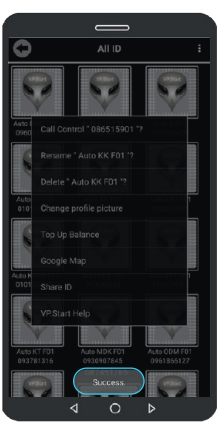


Fig. 122

**NOTE**  
"Success" will pop up as a notification message below indicating that you have successfully shared the DRC-011 controller's ID and controller information to another phone number as a SMS as shown in Fig. 122.

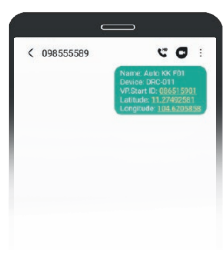


Fig. 123

**NOTE**  
Controller ID and information displayed as an SMS with a shared number.



**29** VP.Start Help



Fig. 124

To alert to call center immediately for help, click and hold on VP.Start ID icon and click on "VP.Start Help".

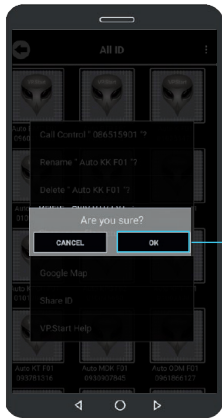


Fig. 125

Click on "OK" button. The app will command the DRC-011 controller to automatically share its ID information and call directly to VP.Start's call center to alert our support team immediately.

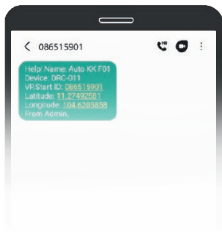


Fig. 126

**NOTE**  
 As shown in Fig. 126, the DRC-011 controller will share its ID to VP.Start's call center.



Fig. 127

**NOTE**  
 As shown in Fig. 127, the DRC-011 controller is calling VP.Start's call center to immediately alert the support team.



Fig. 128

→ If the controller is inaccessible for any reason, the app can be used to manually send the controller ID to the VP.Start call center. Click on "SEND CONTROLLER ID: 09855589" to execute the command. And confirm by "OK" button.

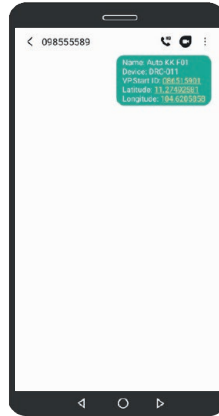


Fig. 129

**NOTE**

📍 The user has shared the controller's ID manually with VP. Start's call center as shown in Fig. 129.



Fig. 130

→ Or Click on "CALL CENTER: 098 555 589" to call to VP. Start's call center.

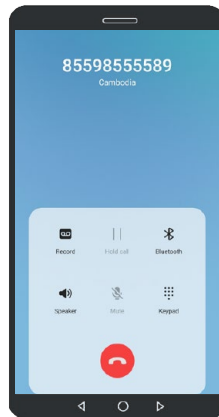


Fig. 131

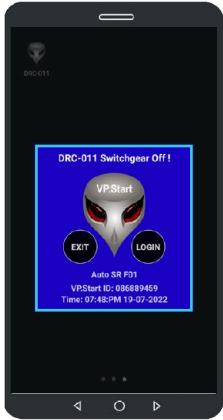
**NOTE**

📍 User has manually executed the command to call VP. Start's call center.



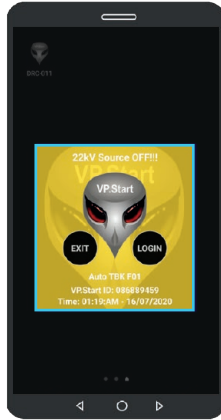


## 30 Alarm System



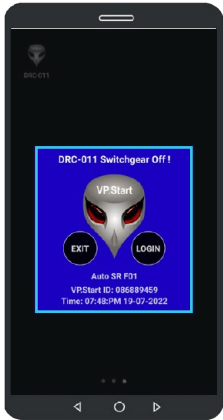
Switchgear off Alarm.

Fig. 132



22kV Supply off Alarm.

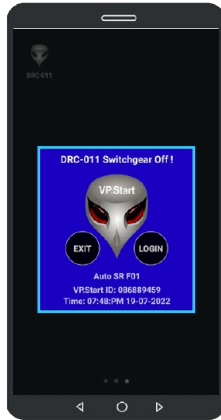
Fig. 133



**NOTE**

⚠ An alarm notification message will appear whenever the system develops a problem such as Switchgear OFF or 22kV Source OFF.

Fig. 134



**NOTE**

Click on "LOGIN" to login controls interface panel.

⚠ Click on "EXIT" to exit an alarm notification message.

Fig. 135

# TROUBLESHOOTING

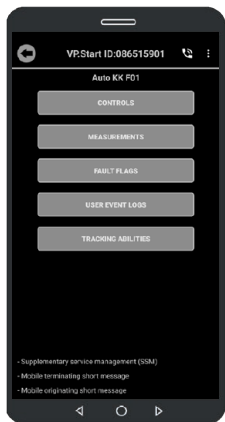


## LED Light Status Explanation

LED Light	LED Status	System Working Status
Power	Off	The Power button is not turned On. No power input.
	Red	Power On
Running	Red (blinking every 1s)	Running normally
GSM	Red On	GSM On
	Off	GSM Off
Net	64ms On/800ms Off	GSM has not registered to a network
	64ms On/3000ms Off	GSM has registered to a network
	64ms On/300ms Off	GPRS communication
	Off	GSM is not running

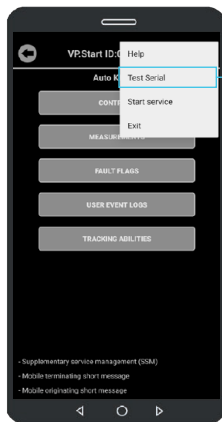


# Test Serial DRC-011 Controller



01

To Test Serial DRC-011 Controller, click on "Menu Option" sign.



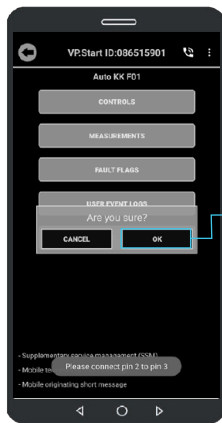
02

Click on "Test Serial".



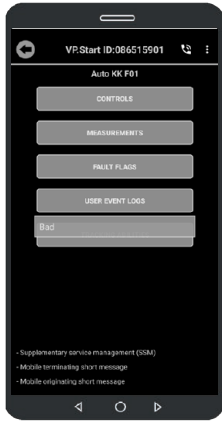
03

Connect pin 2 to pin 3 on DRC-011 controller.



04

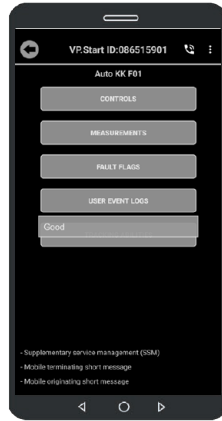
Click on "OK" button.



05

Serial Error.

**NOTE**  
The notification message "Bad" indicating that DRC-011 controller's Serial Error.



06

Serial OK.

**NOTE**  
The notification message "Good" indicating that DRC-011 controller's Serial OK.

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